

**COMMUNITY RESOURCE ASSISTANCE GUIDE - North Carolina Division of Workforce Solutions
Jackson County, NC**

**Additional resources not listed here can be found:
<http://www.jcdss.org/otherresources/communityresources.html>**

Childcare

Agency Name: **Southwestern Child Development Commission**
Address: PO Box 250, Webster, NC 28788
Phone: 828.586.5561
Website: www.swcdcinc.org
Service(s) Offered: Infant/toddler classrooms, Pre-K, More@4, Kindergarten readiness, Development activities

Agency Name: **Jackson County Department of Social Services**
Address: 15 Griffin Street, Sylva, NC 28779
Phone: 828.586.5546
Website: <http://jcdss.org>
Service(s) Offered: Subsidized child care.

Clothing

Agency Name: **Pathways for the Future Thrift Store**
Address: 3740 US Hwy 74 East Unit 9, Sylva, NC 28779
Phone: 828.631.5533
Website: www.pathwayscil.org
Service(s) Offered: slightly used clothing

Agency Name: **REACH of Macon County**
Address: 1522 Old Murphy Road, Franklin, NC 28734
Phone: 828.369.5544
Website: www.website.com
Service(s) Offered: Domestic Violence, Support, Sexual Assault and Services

Education/Training

Agency Name: **Jackson County Public Schools**
Address: 398 Hospital Road, Sylva, NC 28779
Phone: 828.586.2311
Website: www.jcps.k12.nc.us
Service(s) Offered: Grades K-12 public education

Agency Name: **Summit Charter School**
Address: 370 Mitten Lane, Cashiers, NC 28717
Phone: 828.743.5755

Service(s) Offered: Grades K-8

Agency Name: **Southwestern Community College**

Address: 447 College Drive, Sylva, NC 28779

Phone: 828.586.4091

Website: www.southwesterncc.edu

Service(s) Offered: Two year educational programs and trades; free GED classes.

Agency Name: **Western Carolina University**

Address: 1 University Way, Cullowhee, NC 28723

Phone: 828.227.7211

Website: www.wcu.edu

Service(s) Offered: Bachelor and Master Degree programs.

Agency Name: **NC Works Career Center/WIOA**

Address: 26 Ridgeway Street, Ste 2, PO Box 1014, Sylva, NC 28779

Phone: 828.586.4063

Website: www.ncworks.gov

Service(s) Offered: WIOA training and OJT

Employment

Agency Name: **Division of Workforce Solutions**

Address: 26 Ridgeway Street, Ste 2, PO Box 1014, Sylva, NC 28779

Phone: 828.586.4063

Email: esc.jobs.sylva@nccommerce.com

Website: www.ncworks.gov

Service(s) Offered: Job search, job matching, career resource center, reemployment services, veteran services, training programs, federal bonding, former offender services, older worker services, persons with disabilities services, employer outreach and services, unemployment insurance, and labor market information.

Agency Name: **NC Division of Vocational Rehabilitation**

Address: 100 Bonnie Lane, Sylva, NC 28779

Phone: 828.586.4032

Website: www.ncdhhs.gov

Service(s) Offered: Employment services, services for businesses, independent living services, assistive technology, client assistive program, and disability determination services for individuals with disabilities.

Agency Name: **Veterans' Employment & Training Services**

Address: 30 Cumberland Ave, Asheville, NC 28801

Phone: 828.259.5300

Email: rwilson@abccm.org

Service(s) Offered: Assists eligible veterans by providing information and services that promote employment and training.

Agency Name: **Circles of Hope**

Website: <http://www.circlesofhopejacksoncounty.org>

Service: Circles of Hope Jackson County (North Carolina) is dedicated to addressing the underlying causes of poverty by supporting families and individuals in Jackson County as they work toward sustainable economic stability.

Agency Name: **Webster Enterprises**

Website: <http://websterenterprises.org>

Address: 140 Little Savannah Road, Sylva, North Carolina 28779

Phone: 828-586-8981

Service(s): Webster Enterprises of Jackson County, Inc. is a 501 (c) (3) community nonprofit and we provide contracted education and training services for the North Carolina Division of Vocational Rehabilitation. Experienced education and training professionals work with clients to improve their job skills and employment marketability through evaluations and tailored training plans. Employment specialists work with clients on resume preparation, job interview skills, job searches, and, once a client finds competitive employment, on-the-job training and coaching.

Financial

Agency Name: **OnTrack Financial Education & Counseling**

Address: 50 South French Broad Avenue, Ste 227, Asheville, NC 28801

Phone: 828.255.5166/800.737.5485

Website: www.ontrackwnc.org

Service(s) Offered: Counseling for money and credit management budgeting, debt repayment plans and education plans. Foreclosure prevention at zero cost available.

Agency Name: **United Christian Ministries**

Address: PO Box 188 Sylva, NC 28779

Phone: 828.586.8228

Email: ucmjaxco@dnet.com

Website: <http://ucmhelp.com>

Service(s) Offered: Provide limited financial assistance to Jackson County residents in times of emergency.

Agency Name: **Consumer Credit Counseling**

Phone: 800.737.5485

Agency Name: Department of Social Services

Phone: 828.586. 5546

Website: <http://jcdss.org>

Agency Name: **NC Child Support Enforcement**

Phone: 800.992.9457

Food

Agency Name: **Community Table**

Address: 127 Bartlett Street, Sylva, NC 28779

Phone: 828.586.6782

Email: ctofjackson@gmail.com

Website: www.communitytable.org

Service(s) Offered: Nutritious meals and food boxes for home use.

Agency Name: **United Christian Ministries**
Address: PO Box 188 Sylva, NC 28779
Phone: 828.586.8228
Email: ucmjaxco@dnet.com
Website: <http://ucmhelp.com>
Service(s) Offered: Emergency assistance with food.

Home Health

Agency Name: **Medwest Home Health and Hospice**
Address: 68 Hospital Road, Sylva, NC 28779
Phone: 828.586.7410
Website: www.medwesthealth.org
Service(s) Offered: Provides in home health care services to individuals and assists them in maintaining their own way of living.

Agency Name: **Pathways for the Future-SAIL**
Address: 525 Mineral Springs Drive, Sylva, NC 28779
Phone: 828.586.1570
Website: www.pathwayscil.org
Service(s) Offered: Assistance to those who need help with daily living activities and personal care.

Legal Aid

Agency Name: **Legal Aid of NC**
Address: 1286 West Main Street, Sylva, NC 28779
Phone: 828.586.8931
Website: www.legalaidnc.org
Service(s) Offered: Provides legal assistance in civil matters (non-criminal matters) to eligible low-income clients who have problems with their basic needs.

Agency Name: **Pisgah Legal Services ← outside Jackson County**
Website: <https://lawyers.justia.com/legalservice/pisgah-legal-services-mountain-area-volunteer-lawyers-mavl-administered-9495>
Address: 89 Montford Ave, Asheville, NC 28801
Phone: (828) 253-0406
Counties Served: Buncombe, Henderson, Madison, Polk, Rutherford, Transylvania
Case Types: AIDS/HIV, Adoption, Bankruptcy, CED, Consumer, Custody, Domestic Violence, Education, Elder Law, Employment, Health, Housing, Individual Rights, Juvenile, Public Benefits, Real Estate, Wills and Estates
Case Restrictions: LSC restrictions apply

Restraining Orders

Information on qualification: <http://www.reachofmaconcounty.org/information-safety/domestic-violence-protective-order-dvpo/>

Jackson County Courthouse
401 Grindstaff Cove Road, Sylva

[\(828\) 631-2291](tel:8286312291)

<http://www.nccourts.org/County/Jackson/>

online services - <http://onlineservices.nccourts.org/>

NOTE: restraining orders can also be filed in person in this office without contacting REACH

Agency Name: **Jackson County**

Address: 401 Grindstaff Cove Road, Sylva, NC 28779

Phone: 828.631.2291

Website: www.jacksonnc.org

Service(s) Offered: Department on Aging, Board of Elections, Building Inspections, Community Development, Cooperative Extension, Emergency Management, Erosion Control, Finance, Fire Marshall, Health Department, Housing, Land Records, Parks and Recreation, Planning, Register of Deeds, Sheriff Department, Soil & Water, Solid Waste, Tax Assessor, Tax Collections, Transit, Veterans Office, Clerk of Court, and Economic Development for the county of Jackson

Agency Name: **Town of Sylva**

Address: 83 Allen Street, Sylva, NC 28779

Phone: 828.586.2719

Website: <https://sylvanc.govoffice3.com>

Service(s) Offered: Fire, Police, Public Works, Parks and Recreation within the city limits.

Medical Care

Agency Name: **Medwest Health Systems**

Address: 68 Hospital Road, Sylva, NC 28779

Phone: 828.586.7000

Website: www.medwesthealth.org

Service(s) Offered: A full spectrum of health care services in Jackson, Swain and Macon counties, including hospitals, medical parks and cancer centers.

Agency Name: **Jackson County Health Department**

Address: 538 Scotts Creek Road, Sylva, NC 28779

Phone: 828.586.8994

Website: <http://health.jacksonnc.org>

Service(s) Offered: Personal Health, Communicable Disease Services, Specialty Clinics, Family Outreach Services, Laboratory Services, Environmental Health and Ancillary Services

Agency Name: **VA Community Based Outpatient Clinic**

Address: 647 Wayah Street, Franklin, NC 28734

Phone: 828.369.1781

Website: www.asheville.va.gov/visitors/franklin.asp

Service(s) Offered: Outpatient follow up services for eligible veterans.

Services include x-rays, prescription drugs and limited medical testing. Facility also has social worker on staff.

Agency Name: **Blue Ridge Community Health**

Address: 293 Hospital Rd, Sylva, NC 28779 (Jackson County location)

Phone: 828-477-4334

Website: <https://www.brchs.com/>

Services offered: Family Medicine, Pediatrics, Counseling, Psychiatry, Nutrition, Medication Assistance

Agency Name: **Disability Partners**

Address: 525 Mineral Springs Drive, Sylva, NC 28779 (Sylva location)

Address: 108 New Leicester Hwy, Asheville, NC 28806 (Asheville location)

Phone: Sylva: (828) 631-1167 - Asheville: (828) 298-1977

Website: <http://www.disabilitypartners.org>

Services offered: DisAbility Partners is a Center for Independent Living and offers numerous services to persons with disabilities.

Mental Health

Agency Name: **Vaya Health**

Address: 44 Bonnie Lane, Sylva, NC 28779

Phone: 828.586.5501

Website: www.vayahealth.com

Service(s) Offered: Assessments, psychological evaluations, outpatient counseling and psychotherapy, psychiatric evaluation and medication management, family and group therapy, substance abuse education & treatment program, outpatient detox, specialized clinical services, rehabilitation, life skills and vocational training, case management, crisis residential services, group home residential services, assisted living program, adult day care, child & family services and residential facilities.

Agency Name: **Meridian Behavioral Health Services, Inc**

Address: 154 Medical Park Loop, Sylva, NC 28779

Phone: 828.631.3973

Website: www.meridianbhs.com

Service(s) Offered: Children and adult treatment program.

Emergency Mental Health Services (Mobile Crisis) - 1-888-315-2880

Substance Abuse

Counselors - <https://www.psychologytoday.com/us/therapists/substance-abuse/nc/sylva>

Agency Name: **Meridian Health**

Address: 154 Medical Park Loop, Sylva, NC 28779

Phone: (828) 631-3973

Agency Name: **Appalachian Community Services/The Balsam Center**

Website: <https://www.acswnc.com/the-balsam-center>

Address: 91 Timberlane Road Waynesville, NC 28786

Psychiatric Clinic: (828) 454-7220

Adult Recovery Unit: (828) 454-1098

Services offered: Care coordination for successful treatment by coordinating referrals and services through the discharge of a patient.

Miscellaneous (Other Services)

Agency Name: **Mountain Youth Resources**

Address: PO Box 99 Webster, NC 28788

Phone: 828.586.8958

Website: www.mountainyouthresources.org

Service(s) Offered: Serves children and families by providing housing for abused or neglected children, early childhood development, counseling services, foster family programs and behavior treatment in a school setting and intervention services.

FREE Internet Access/Computer Access

Jackson County Public Library

Address: 310 Keener St, Sylva, NC 28779

Phone: 828-586-2016

Website: <http://www.fontanalib.org/jackson/computers>

Rent/Utility/Housing

Agency Name: **Jackson County Public Housing Authority**

Address: 111 Central Street, Sylva, NC 28779

Phone: 828.631.2292

Website: <http://housing.jacksonnc.org>

Service(s) Offered: Assist qualified low-income families and individuals find adequate, affordable housing and assist them with their rent based upon income.

Agency Name: **Mountain Projects Inc**

Address: 25 Schulman Street, Sylva, NC 28779

Phone: 828.586.2345

Website: www.mountainprojects.org

Service(s) Offered: Safe, affordable, energy efficient housing to low-income individuals.

Support Groups

Agency Name: **AWAKE Children's Advocacy Center**

Address: PO Box 755 Sylva, NC 28779

Phone: 828.586.3574

Service(s) Offered: Safe, affordable, energy efficient housing to low-income individuals.

Agency Name: **REACH of Macon County**

Address: 1522 Old Murphy Road, Franklin, NC 28734

Phone: 828.369.5544

Service(s) Offered: Domestic violence, support, sexual assault and survivors.

Agency Name: **Jackson County Family Resource Center**

Address: 1528 Webster Road, Webster, NC 28788

Phone: 828.586.2845

Website: <http://jacksonfrc.org>

Service(s) Offered: Supportive care to help kids heal from trauma or abuse and neglect, and strengthen families through therapeutic, educational, support and advocacy services.

Agency Name: **Children's Hope Alliance** (additional offices in Franklin and other WNC towns)
Website: <https://www.childrenshopealliance.org>
Address: 151 Desoto Trail, Sylva, NC 28779
Phone: 828-586-8958
Service(s): Provide various services for child victims of abuse or neglect. Visit website for information on services offered in Jackson County.

Agency Name: **Hawthorn Heights (Emergency Runaway & Homeless Youth Shelter)**
Address: 656 Black Hill Road, Bryson City, NC 28713
Phone: 866-586-6739
NOTE: under umbrella of Children's Hope Alliance above.

Senior Citizen Services

Agency Name: **Jackson County Department on Aging**
Address: 100 County Services Park, Sylva, NC 28779
Phone: 828.586.5494
Website: www.aging.jacksonnc.org
Service(s) Offered: Adult Day Care Center, Caring Hands Support Services, Cashiers Senior Center, Jackson County Senior Center, Senior Nutrition Program, Project Care/Fire, Medicare SHIIP.

Transportation

Agency Name: **Jackson County Transit**
Address: 876 Skyland Drive, Sylva, NC 28779
Phone: 828.586.0233
Website: <http://transit.jacksonnc.org>
Service(s) Offered: Transportation for human services agencies, the elderly, people with disabilities and the general public of Jackson County.

Company Name: **Freedom Taxi**
Address: 2493 Webster Rd, Lot 20 Sylva, North Carolina
Phone: (828) 226-4208
Service(s) offered: Provide taxi service in the Sylva area. Also provide flat rates to most airports, and shuttle events.
Facebook page @NCFreedomtaxi

Pet Resources

Organization: **Advocates for Animals in Jackson County**
Address: P.O. Box 495, Sylva, NC 28779
Phone: 828-477-4775
Email: advocatesforanimalsjc@gmail.com
Website: www.advocatesforanimalsjc.org
Service(s): Provide resources to assist with pet retention, ie, pet food, pet training, temporary boarding and vet care. Provide education regarding proper pet care.

Organization: **ARF (Jackson County Humane Society)**

Address: P.O. Box 298, Sylva, NC 28779

Adoptions/Spay & Neuter Sign ups: 50 Railroad Ave., Sylva, NC 28779

Phone: 877-273-5262

Website: www.a-r-f.org

Service(s): Low Cost/Free Spay-Neuter, Assistance with rehoming & education, pet adoptions.

Organization: **Catman2 Shelter**

Address: [637 Bo Cove Rd., Cullowhee, NC 28723](#)

Phone: 828-293-0892

Website: www.catman2.org

Service(s): Adoptions/TNR/Spay-Neuter/Education

Organization: **Cashiers Highlands Humane Society**

Address: 200 Gable Drive, Sapphire, NC 28774

Phone: (828) 743-5752

Website: <http://www.chhumanesociety.org>

Service(s): Pet Pantry - Low-Cost Vaccinations & Spay/Neuter program

Agency: **Jackson County Animal Shelter**

Address: 463 Airport Rd, Sylva, NC 28779

Phone: 828-586-6138

Website: <http://animal.jacksonnc.org>

Service(s): Lost and Found Pets /Adoptions / Education & Resources

Meals on Wheels Program (also provide food for Pets)

Contact: Karen Davis - 828-631-8041

Dog Training

Courteous Canine of Jackson County - Dog Training

Jane Finneran

Phone: 828-293-7415

Email ncdogwich@yahoo.com Find on Facebook @trainurcanine

Pet Medical Care Options

Sylva Animal Hospital

Address: 1307 Asheville Hwy, Sylva, NC 28779

Phone: 828-586-8587

Veterinary services

Jackson County Veterinary Clinic

Address: 1362 E Main St, Sylva, NC 28779

Phone: 828-586-8383

Veterinary services

Cope Creek Animal Hospital

Address: 8 Connor Rd, Sylva, NC 28779

Phone: (828) 586-3534
Website: <https://www.copecreekah.com/>
Veterinary services

Shearer Pet Health Hospital
Address: 1054 Haywood Rd, Sylva, NC 28779
Phone: (828) 586-3300
Website: shearerpethealth.com/
Western Carolina Animal Hospital and Pain Clinic Offers Family Veterinary Services; Pet Rehabilitation, Acupuncture, Pain Management, and Hospice Care.

Cherokee Animal Care
Address: 1100 Highway 441 N, Whittier, NC 28789
Phone: 828-497-3401
Facebook page: <https://www.facebook.com/Cherokee-Animal-Care-Clinic-194080140607845/>
Veterinary services

Pet Emergency Clinics

REACH Veterinary Services
Address: 677 Brevard Rd, Asheville, NC 28806
Phone: (828) 665-4399
Website: www.reachvet.com/
Emergency veterinary care

Haywood Animal Emergency
Address: 3248 Asheville Rd, Waynesville, NC 28786
Phone: (828) 452-1478
Website: www.haywoodanimaler.com/
Emergency veterinary care

Credit line options for vet care. **NOTE: please inquire at clinic used if either of the below are an option:**

Care Credit: www.carecredit.com

Scratch Pay: <https://www.scratchpay.com>

ICARE Financial: <https://www.icarefinancialcorp.com>